

TRAINWITHCARE

competent trained staff at home

Appendix 1

The SW Strategic Clinical Network confirmed in their report 2015¹ that children are sometimes kept in hospital unnecessarily because of delayed access by local community staff to appropriate skills training to facilitate earlier discharge.

SW parents exhibit amazing courage and tenacity by undertaking increasingly complex clinical interventions for their children with limited skilled 24/7 support and training from CCNs to enable competence and safety.

Recent extracts from email correspondence June 2016 amongst Children and Young People's Continuing Care Network (South of England) highlight this gap in service provision more widely:

- Does anyone have a service specification for the training of personal carers who are working in PHB's? Is the local CCN team taking this on anywhere? (BRIGHTON)
- Hi, I don't have a service spec for training of PHB carers however I do support plans and I am trying to be quite robust at identifying the training needs on there and informing families where that training can be accessed and they reviewing to see if they have sent their PA's on it.
- It's rather a work in progress but I have seen some documentation from the courts where PA's haven't had the training and the court has said something like 'the NHS cannot discharge its duty of care by telling the Employer that they must ensure their staff are trained' . (Brighton)
- Our local CCN team are not undertaking any PA training. We are finding it quite difficult to source training but have a few local private companies that families are using. We are looking for evidence that training has been undertaken and competencies signed when we review/audit the PHB's. (Southampton)
- Portsmouth City CCG recently awarded a contract to train PAs to The Learning Enterprise (Virgin subsidiary). On-going supervision and assessment of continuing competence is included in the contract. In the contract it is specified that the training provider would be required to train using the Warwick competency framework which was recommended at the NHS England 3-day training for children's PHBs. This decision was taken to set a bench mark standard and to ensure if a different training provider was used in the future the same training would be delivered by them.

¹ Children's Community Nursing – development of regional good practice, South West Strategic Clinical Network, January 2015