

IPC case study template

Please check whether the person has signed a media consent form before completing this template

NHS Number (or number of the person you care for, if a carer)

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The boxes below will expand to fit what you type

Begin at the Beginning

A description of where the person started from and what life was like before we had the guided conversation.

- Significant issues
- Challenges
- Frustrations
- Daily life – eating, drinking, sleeping, movement
- Who's in their life – carers, friends, family?

Middle - How we helped

A description of what came out of the guided conversation

- Goals and aspirations
- Action plan
- What support we've given
- What support and stories the volunteers have
- What support/organisations we've linked the person to
- How we shared information to coordinate support across the multi-disciplinary team
- What would have happened to the person if we hadn't intervened e.g. would they have stayed in hospital longer

Conclusion – what has changed for the person?

A description of what has changed for the person and their family/carers

- Link back to information provided at the beginning
- Did they achieve their goals/aspirations?
- How long did it take to build confidence up?
- Have they started volunteering themselves?

How has the change impacted on family/carers?

- Do they feel more supported
- Are they better able to maintain their caring role?