

In quarter 1 2015/16 the SW IPC Programme has...

Making it happen

- First four implementation sites have started working with people:
 - *B&NES site working with 12 Children with complex needs and their families*
 - *Totnes site working with 20 People with multiple long term conditions & older people with frailty*
 - *NEW Devon (in partnership with TLAP) working with 5 people with severe learning disabilities going through transition to adult services*
 - *Cornwall working with 10 people with significant mental health needs (first case study showing significant benefits over three month period)*
- Regional Core Delivery team set up with 17 staff from health, social care and the voluntary and community sector, led by Frances Tippett, to drive the work forward (all but four roles filled):
 - Two blocks of implementation site training ran (next group 14th /15th July)
 - Local leads identified and development 2 day residential programme held (15th / 16th April)
 - Number of PHBs in region 348 as of May 2015

Managing the change

- Developed draft governance arrangements for approval, started to identify senior leaders from across the region who will join South West IPC Programme Board
- 15 CEOs / AOs from organisations within the partnership met with Simon Stevens and Carolyn Downs re IPC 9/6/15
- Identified the first people who need support in to become directly involved in our work as potential peer leaders.

Person Centred Care and Support

- Got model documentation for local adaptation
- Contracted with South West Forum, Enham Trust, Age UK to start supporting market development in voluntary and community sector roles
- Agreed first steps to link together person centred care and support approaches used within region to maximise impact e.g. guided conversation Cornwall Integration Pioneers

The Right Skills

- Steering group set up (1st meeting 19/6/15), range of commissioners and providers represented (need more LA engagement), co-chaired by Louise Hardy – S. Devon & Torbay and Clare Hines - HESW
- Plan approved for £600K HESW grant to support workforce development to support integration
- Started to develop the Expertise Time Bank – launch and sharing event planned for Sept

Finance and Commissioning

- Held Finance Director's residential event 8th/ 9th June to develop proposal for joint working across the region
- Full time lead, Sarah Day seconded from CSU
- Agreed next steps to develop linked datasets, review commissioning intentions and underwrite early projects
- Started regional IPC IG group, building on IG toolkit developed by Torbay Integration Pioneer site

Getting People Involved

- Contracted with CRCC to support development of peer leaders network
- Completed the first video "Jonathon's story", started three others describing different elements of the process, all working with people and the front line staff supporting them
- National team supporting, via People Hub peer leadership training within the region.
- Set up a communications group (1st meeting 29/6/2015)

Are we making a difference?

- Outcomes and evaluation group meeting regularly, chaired by Louise Witts - SWAHSN, with broad input regionally and nationally
- Promoting use of Patient Activation Measure (PAM) - in use in Somerset, gained licenses for S. Devon and Torbay in this period
- Have developed evaluation framework for implementation sites to use capturing impact on health outcomes, experience and cost of care for people receiving support via IPC