

# In 2015/16 the South West IPC programme will...

<p><b>Making it happen</b></p> <ul style="list-style-type: none"> <li>➤ Set up and start at least 30 implementation sites, each working with an average of 10 people</li> <li>➤ Have implementation sites working with: <ul style="list-style-type: none"> <li>➤ <i>Children with complex needs and their families</i></li> <li>➤ <i>People with multiple long term conditions, including older people with frailty</i></li> <li>➤ <i>People with severe learning disabilities</i></li> <li>➤ <i>People with significant mental health needs</i></li> </ul> </li> <li>• Form a regional Core Delivery team with people from health, social care and the voluntary and community sector to drive the work forward: <ul style="list-style-type: none"> <li>▪ Provide support and mentoring for implementation sites, with focus on the cultural change required</li> <li>▪ Link up with other change programmes with similar goals in the region to work together</li> <li>▪ Deliver more Personal Health Budgets (PHBs) - at least 1,000 across the region by April 2016</li> <li>▪ Create a regional 'Expertise Time Bank' to help local areas share development work better</li> </ul> </li> </ul>	<p><b>Managing the change</b></p> <ul style="list-style-type: none"> <li>• Include people who need support in our work</li> <li>• Be open about everything we do and publish all materials relating to this work online</li> <li>• Maintain strong focus through high level regional leadership on South West IPC Programme Board</li> <li>• Work with Health and Wellbeing Boards to ensure local priorities are supported</li> </ul>
<p><b>The Right Skills</b></p> <ul style="list-style-type: none"> <li>• Produce a region wide Development and Training Strategy to support Integration</li> <li>• Develop and deliver a training and support package to support IPC implementation sites</li> <li>• With the voluntary and community sector recruit and train Personal Assistants to support people</li> <li>• Effectively use £600K from HESW for workforce development to support integration</li> </ul>	<p><b>Person Centred Care and Support</b></p> <ul style="list-style-type: none"> <li>• Significantly increase the use of person centred approaches in the region</li> <li>• Work with the voluntary and community sector to develop peer leadership forums, advocacy, brokerage and 3<sup>rd</sup> party budget management service models</li> <li>• Work with local areas to support increased self-management of care in implementation sites and support the cultural change required</li> </ul>
<p><b>Getting People Involved</b></p> <ul style="list-style-type: none"> <li>• Make video shorts showing people's stories and describing what elements of the work look like</li> <li>• Use traditional and social media to tell people how IPC fits in the future picture of healthcare</li> <li>• Showcase work and make tools and resources available online</li> <li>• Work with Heathwatch organisations, South West Forum and others to tell people about the benefits IPC can make to people's lives</li> </ul>	<p><b>Finance and Commissioning</b></p> <ul style="list-style-type: none"> <li>• Develop methods to produce individual linked datasets; using Symphony and Connecting Care</li> <li>• Develop regional agreements for IG issues</li> <li>• Define a regional approach to developing, shadowing and implementing capitated budgets</li> <li>• Work with sites to design and implement new contracting models suitable for their area</li> <li>• Provide regional support through workshops to share knowledge and expertise</li> </ul>
<p><b>Getting People Involved</b></p> <ul style="list-style-type: none"> <li>• Make video shorts showing people's stories and describing what elements of the work look like</li> <li>• Use traditional and social media to tell people how IPC fits in the future picture of healthcare</li> <li>• Showcase work and make tools and resources available online</li> <li>• Work with Heathwatch organisations, South West Forum and others to tell people about the benefits IPC can make to people's lives</li> </ul>	<p><b>Are we making a difference?</b></p> <ul style="list-style-type: none"> <li>• Develop a consistent approach to base-lining and monitoring the impact of change for use in all implementation sites</li> <li>• Include experience of people using the service</li> <li>• Include impact on health and wellbeing</li> <li>• Include financial impact</li> <li>• Include staff experience of change methods</li> <li>• Work with the national team to support creation of the national evaluation framework</li> </ul>