

# South West IPC Evaluation

## Progress so far

An initial local evaluation steering group has met to scope the initial evaluation requirements. This included input from South West AHSN, PenCHORD, Avon Primary Care Research Collaborative and the national team.

The first priority is to agree a framework to capture the baseline, in order for the first sites to have something that they can use by the end of April. This will include PAMs being built in and the use of POET. We are looking to use/pilot the Checklist produced by PenCLAHRC and SWAHSN as an audit tool. This included adapting the checklist to use at a Health and Wellbeing Board level and piloting this in June/July.

For early pilots, a qualitative approach was encouraged as well as utilising QI methodologies. Pilot sites will be encouraged to share learning from an early stage, including what data they are collecting, to feed into the logic model (keeping it a live document) and baseline data collection. This will also prevent delay for those pilots that are ready to start.

Work is needed to be undertaken around ethics (consent) and information governance (secondary uses of data) as barriers are already being identified and this will be picked up by the information sharing group.

## National evaluation

Our national link is Dawn Stobbs, who attended the first steering group session. National evaluation plans will be ready for April 2016 and we would like to ensure that we can feed into changes around National Indicators and development work around Integration measures.

## Quality improvement methodology

We will build into our evaluation, the ability to use rapid PDSA cycles and record the evidence behind elements of change and development as the programme progresses. We will look at International examples including Jonkoping, Sweden and also Dartmouth, US to learn from their use of Quality Improvement Methodology in complex systems.

We would like to include the information being developed by the AHSN around acute bed utilisation to inform our baselines and forecast impact. We need to scope what other relevant work should be included.

It was agreed that there also needed to be some mapping work across the South West region to explore what is happening in programmes that we are aligning to IPC locally (e.g. Integration Pioneer) - what is already being evaluated, how it is being evaluated and what data is already being collected. We would like input from the NHS England National Evaluation team with this aspect.

## Logic model

We are suggesting that a logic model is co-produced to set out the programme. It was proposed that this could possibly be at three levels:

- Regional and programme level
- Local (Health and Well-being boards)
- Pilot sites ( note that this level may not be necessary, but could be considered for those who do not have an evaluation planned)

The logic model will set out the desired short, medium and long term outcomes, identify the processes and outputs to achieve those outcomes and develop the theory of change. This will help to develop/confirm the aims and objectives for the evaluation (which in turn identify the baseline data needed).

The evaluation will utilise the work of PenCLAHRC (Helen Lloyd ) and SWAHSN (Louise Witts) on personalised integrated care including the development of an organisational checklist regarding patient centred integrated care and review of patient experience measures.

We are exploring how we will progress using outcomes and outcome measures, particularly in relation to the use of POET and PAM. Some work has been started to consider outcomes and the broad areas to focus on these included:

- User, family and carer experience
- Empowerment (Patient activation/self-management/Shared care decision making)
- Quality of Life and wellbeing
- Patient/User outcomes
- Resource utilisation
- System change
- Cultural change
- Sustainability

We will have the first steps of our evaluation plan in place by May with a clear plan for development of other elements of our framework during the autumn, using initial learning from first phase sites.

An 'on a page' template and flow diagram for implementation sites has been developed by members of the Evaluation steering group. These are attached below:



