

TRAINWITHCARE

competent trained staff at home

www.trainwithcare.co.uk (under development)

Executive Summary

Trainwithcare is developing out of an unmet service need identified in the South West of England. The service will offer bespoke services focussed on training and supervised support to personal assistants providing care for people and children with a personal (health) budget tailored to the needs of the client.

The service will be offering:

- bespoke clinical training in all setting (e.g. school, home, hospital)
- competency sign off
- clinical supervision
- independent CHC assessments (adults and children)
- consultancy services

Background

From January 2015-March 2016 supporting the Integrated Personal Commissioning Programme for South West (SW) as project lead for Children with Complex Needs the practice of training personal budget holders and families are offering or were offered was observed. Based on these observations and confirmed by outcomes of the SW Strategic Clinical Network report 2015¹ (and quote in appendix 1) it was evident that stakeholders (providers and families and budget holders) across the SW struggle to find suitable bespoke training services for people and children with complex needs that will train the staff to competency level and are confident with signing the staff off. Where the training was provided by families themselves there was no competency sign off.

Test case, what we did

A case study in North Somerset demonstrated the sheer volume of work one trained nurse in a very complex package of care at home was exposed to in training and signing off the non-trained staff at competent level which would take over 6 months to complete. Consequently, additional group training and skills labs were arranged with my support allowing to speed up this process and stabilise the care provision so that shifts were adequately covered with competent staff. Within two full training events the staff were competently trained tailored to the majority of the needs of the child they cared for.

What do we want to achieve?

The key aim of this new service is to support people and families using a Personal (health) Budget by offering bespoke training, (individual/group) clinical supervision and tailored support by qualified nursing professionals to ensure the home care staff are trained up to a high quality level of competence with supervised practice until competency level is achieved for sign off.

Ongoing clinical case management and independent Continuing Health Care (CHC) (re-) assessments of children and adults with complex needs by experienced professionals can be offered.

How do we want to achieve this?

The service will be delivered by experienced and trained health care professionals, experts in the personalisation process and the IPC programme and in line with the Five Year Forward View using the Warwick competency framework for children's PHB as a bench mark for providers recommended by NHS England. Ideally the service will integrate with the SWIPC Programme, linking with Support Services, Parent and Carers Forums, SW Strategic Networks, targeted marketing to provider organisations, statutory and voluntary organisations offering people choice and high quality service.

¹ Children's Community Nursing – development of regional good practice, South West Strategic Clinical Network, January 2015