

Process Measures

Training & development

- Effectiveness

Define cohort & financial model

- Characteristics

- Method

Identify Individuals

- Method

- Effectiveness

- Cash allocation

Guided conversation

- Rapid QI

- Conversion rate

Care Plan & funding

Baseline Measures

Person's wellbeing score

Person experience of care pre-intervention

Carer experience of care pre-intervention

Baseline activation

Baseline practitioner questionnaire

Characterisation of existing services for each person

Resource utilisation 2 yrs prior

System cost 2 yrs prior

3 months

Person's wellbeing change

Experience/change for person

Experience/change for carer/family

Improved activation of the person

Experience/change for practitioner

Understanding of unmet need

Resource utilisation post intervention

Measure

Wellbeing/QoL tool

Experience tool (tbc)

Experience tool (tbc)

Patient Activation Questionnaire

Facilitated learning event and case study

Reporting of goals logged and services required

Practitioner and person narrative about changes to services utilisation

6 months

Person's wellbeing change

Experience/change for person

Experience/change for carer/family

Improved activation of the person

Experience/change for practitioner

Understanding of unmet need

Resource utilisation post intervention

System cost

Measure

Wellbeing/QoL tool

Experience tool (tbc)/case study

Experience tool (tbc)/case study

Patient Activation Questionnaire

Follow up practitioner questionnaire

Reporting of goals logged and services required

Analysis of system data

Analysis of system data