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Each person is seen as an individual

The building blocks for achieving our ambition

Honest conversations

Everybody should have the opportunity for honest and well-informed conversations about dying, death and bereavement.

Systems for person centred care

Effective systems need to reach people who are approaching the end of life, and ensure effective assessment, care coordination, care planning and care delivery.

Helping people take control

Personal budgets and integrated personalised commissioning are some of the potentially powerful tools for delivering tailored and personal care for many more people.

Clear expectations

People should know what they are entitled to expect as they reach the end of their lives.

Access to social care

People must be supported with rapid access to needs-based social care.

Integrated care

End of life care is part of new models of integrated health and social care being promoted across the health and social care system.

Good end of life care includes bereavement

Caring for the individual includes understanding the need to support their unique set of relationships with family, friends, carers, other loved ones and their community, including preparing for loss, grief and bereavement.

