



**North Somerset
Clinical Commissioning Group**

North Somerset Crisis Care Concordat June 2015



Partners

North Somerset Crisis Care Concordat

Action Plan – March 2015

Developed in Partnership with



South Western Ambulance Service **NHS**
NHS Foundation Trust

NHS
*North Somerset
Clinical Commissioning Group*

Avon and Wiltshire **NHS**
Mental Health Partnership NHS Trust

Weston Area Health **NHS**
NHS Trust



Gap Analysis against Concordat

- Key Gaps/Issues

- Access to specialist and intensive support for those with dementia (alternative to admission)
- No crisis/ respite beds available for short stay (as alternative to hospital admission)
- Access to MH services for those with dual diagnosis
- Suicide prevention work disjointed and lacked focus/priority
- Geographical and economy of scale challenge for some specialised services (eg CAMHS psychiatric liaison, S136 suite)
- Access to primary and secondary care MH services for children and young people
- Increasing demand on S136 suite with no local response available

What we were doing well

- Commission adequate beds, but national shortage does affect local capacity
- Good cross-agency working for care co-ordination and planning
- Good local advocacy services
- Effective clinical pathways in place for access to secondary care MH services
- Psychiatric liaison and S136 commissioning arrangements already in place
- Clear protocols and standards in place for transferring patients between care facilities
- Good partnership working across physical and mental health providers

Key Actions

- Local bed review (completed) and action plan
- Reconfiguration of later life beds with development of intensive support team (in progress)
- North Somerset Zero Suicide Collaborative
- Dual Diagnosis CQUIN to improve pathway
- Joint working with AMHS/CAMHS
- Additional investment in existing services:
 - Psychiatric liaison
 - IAPT
- Commissioning new services:
 - Street Triage
 - Later Life IST
 - BPD service
 - CAMHS crisis response
 - North Somerset Self harm register & Postcard Scheme

Next Steps

- Quarterly multi-agency meetings
- Update action plans (RAG rated)
- Continue to monitor performance against specifications and identify new opportunities for improving pathways