

Nursing Home Local Enhanced Service

7th January 2016



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What is the Nursing Home LES?

- **An enhanced service offered to all practices in B&NES for providing additional services to a nursing home.**
- **23 nursing homes and 965 beds currently covered.**
- **In general, a practice will cover a minimum of 20 beds in the home.**
- **£244 per bed.**



Aims of the LES

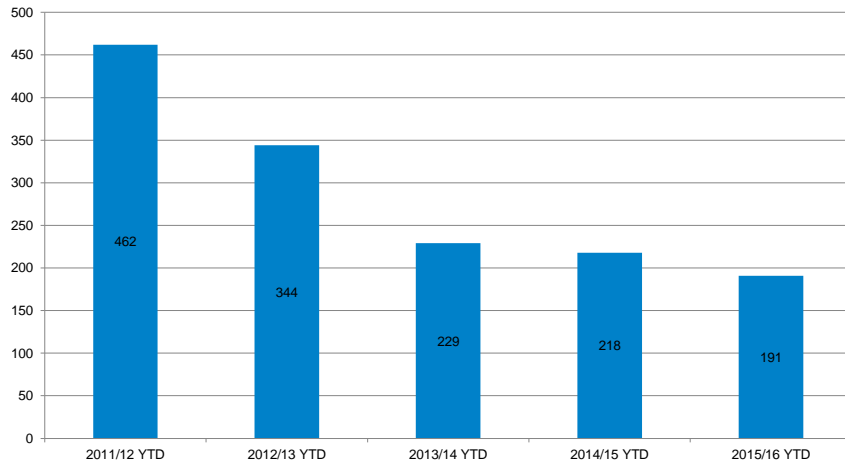
- **Deliver pro-active health care based on a minimum of weekly routine visits.**
 - **Prevent unnecessary admissions to Acute Care services.**
 - **Enhance the quality and continuity of medical cover.**
 - **Encourage nursing homes to develop closer relationships with a small number of practices - some homes are working with up to 10 practices.**
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Roles of the Lead GP and the Nursing Home

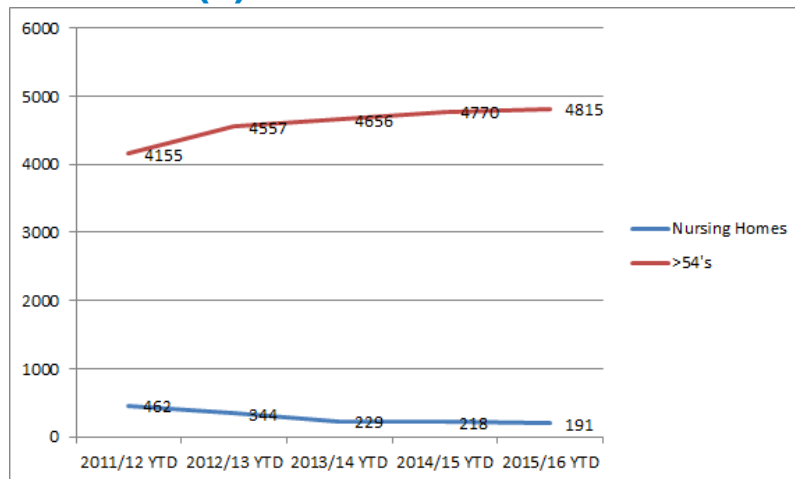
- **The lead GP**
 - Will visit at least weekly.
 - Deliver pro-active care for residents.
 - Support End of Life Care planning / Advanced Care Planning.
 - Assess new residents and residents returning from hospital within 5 working days.
 - Review medication on at least a six monthly basis.
 - **The Nursing Home**
 - Should inform all residents which practice(s) provide the LES.
 - Explain the benefits of the LES to the resident (and their relatives).
 - Give residents the opportunity to re-register with a GP providing the LES if they choose to.
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Outcomes (1)

Nursing Home Emergency Admissions to RUH (BaNES GP)
(Apr - Nov YTD)



Outcomes (2)



Over the same period, admissions from BaNES registered patients over 54 and not in care homes have increased

Outcomes (3)

- **The number of residents with an advanced care plan has increased by 60%.**
 - **The number of residents with a DNACPR order in place has more than doubled.**
 - **Approximately 80% of nursing home residents in B&NES are receiving enhanced medical cover.**
 - **Nursing home residents not receiving enhanced medical cover are 4 times more likely to be admitted to hospital than those registered with a practice providing the LES.**
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Feedback from Nursing Home Managers

- **77% said that communication with the GP practice has improved since the LES started.**
 - **80% said that the quality of medical care has improved since the LES was introduced.**
 - **70% rated the enhanced service provided as excellent and the remaining 30% rated the service as good.**
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Comments from NH Managers

- The same GP ensures consistency.
 - Nursing home staff feel that they have constant and reliable access to medical support.
 - Better access to services such as occupational therapy and speech and language therapy.
 - Some residents who aren't registered with a practice providing the enhanced service become confused by seeing different doctors.
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Feedback from Nursing Home Residents

- Like seeing the same GP
 - Can build a relationship with them
 - Don't have to repeat their medical history
 - Reassuring that they can see the same doctor every week if necessary
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Thank you

Any Questions?



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