What is the Nursing Home LES?

• An enhanced service offered to all practices in B&NES for providing additional services to a nursing home.

• 23 nursing homes and 965 beds currently covered.

• In general, a practice will cover a minimum of 20 beds in the home.

• £244 per bed.
Aims of the LES

• Deliver pro-active health care based on a minimum of weekly routine visits.

• Prevent unnecessary admissions to Acute Care services.

• Enhance the quality and continuity of medical cover.

• Encourage nursing homes to develop closer relationships with a small number of practices - some homes are working with up to 10 practices.

Roles of the Lead GP and the Nursing Home

• The lead GP
  – Will visit at least weekly.
  – Deliver pro-active care for residents.
  – Support End of Life Care planning / Advanced Care Planning.
  – Assess new residents and residents returning from hospital within 5 working days.
  – Review medication on at least a six monthly basis.

• The Nursing Home
  – Should inform all residents which practice(s) provide the LES.
  – Explain the benefits of the LES to the resident (and their relatives).
  – Give residents the opportunity to re-register with a GP providing the LES if they choose to.
Outcomes (1)

Nursing Home Emergency Admissions to RUH (BaNES GP)
(Apr - Nov YTD)

Outcomes (2)

Over the same period, admissions from BaNES registered patients over 54 and not in care homes have increased
Outcomes (3)

• The number of residents with an advanced care plan has increased by 60%.

• The number of residents with a DNACPR order in place has more than doubled.

• Approximately 80% of nursing home residents in B&NES are receiving enhanced medical cover.

• Nursing home residents not receiving enhanced medical cover are 4 times more likely to be admitted to hospital than those registered with a practice providing the LES.

Feedback from Nursing Home Managers

• 77% said that communication with the GP practice has improved since the LES started.

• 80% said that the quality of medical care has improved since the LES was introduced.

• 70% rated the enhanced service provided as excellent and the remaining 30% rated the service as good.
Comments from NH Managers

• The same GP ensures consistency.

• Nursing home staff feel that they have constant and reliable access to medical support.

• Better access to services such as occupational therapy and speech and language therapy.

• Some residents who aren’t registered with a practice providing the enhanced service become confused by seeing different doctors.

Feedback from Nursing Home Residents

• Like seeing the same GP
  – Can build a relationship with them
  – Don’t have to repeat their medical history

• Reassuring that they can see the same doctor every week if necessary
Thank you

Any Questions?