



Bristol CCG Crisis Concordat Update

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Bristol Clinical Commissioning Group



Activity since June 2015

- Street Triage service commenced in Bristol in September 2015
- Section 12 doctor action plan
- Work with Emergency Departments to improve MH pathway
- Peer Review Operational working group established



Street Triage

- Early days but indicators look very promising
- Service is running between 6pm and 2am every night
- In first few weeks managed to prevent 64% of all those seen from going to the 136 suite.
- The average response time is 22 minutes



Street Triage

continued

- Average intervention on site is 16.5 minutes
- 90% of those seen were known to the MH services
- Majority of reason for call out was potential self harm or suicidal ideation
- In the month of October there were no detentions in police cells due to the intervention of the street triage team enabling the 136 suite to not reach capacity.
- Good softer outcomes in terms of relationships with police and raising awareness of MH problems.
- Pilot will continue until May 2016