

Mental Health, Dementia & Neurological Conditions



Crisis Collaboration Event

Taunton Racecourse
Thursday 18th June 2015
10.00am – 4.00pm



Purpose

For stakeholders to share topical learning and best practice to discuss improvement opportunities in crisis response, and agree on how we can assure delivery of change from the concordat action plans.

Objectives

- **To have provided feedback on concordat action plans, and discussed how to make practical progress with the crisis concordat.**
 - Working collaboratively to achieve change from action plans
- **To have reviewed the latest evidence, and the needs that are currently being met in the mental health pathway**
 - Use of crisis houses
 - Home treatment
 - Managing crisis beds
 - Data sharing
 - Mapping the Mental Health and Emergency Care Pathway
- **Listening to you - Themes for future Crisis Collaborative events**
 - Substance and Alcohol misuse
 - Avoiding hospital admissions

Outcome

An engaged stakeholder community that has discovered some good practice that can be taken back to organisations, and has committed to turning concordat action plans into practical actions that deliver real value for people.

Agenda before lunch

South West Strategic Clinical Network
Mental Health, Dementia & Neurological Conditions

Time	Item
09.30	Registration and Refreshments available
10.00 – 10.10	Welcome, Introductions and Scene Setting – <i>Justine Faulkner, Network Manager, South West Strategic Clinical Network for Mental Health, Dementia and Neurological Conditions</i>
10.10 – 10.30	Presentation: Mental Health Emergency Care Process Mapping – <i>Keith Pople, Alexander</i>
10.30 – 10.50	Presentation : Dial House - <i>Fiona Venner, Director, Leeds Survivor-Led Crisis Service</i>
10.50 – 11.10	Presentation: Bristol Sanctuary and Mental Health Crisis House for Men - <i>Paul Hudson, Group Manager Mental Health (Bristol & B&NES), St Mungos Broadway</i>
11.10 – 11.40	Refreshments
11.40 – 12.00	Presentation: Ways of managing crisis beds using NHS pathways IT system - <i>Greg Thomas, Implementation Manager, NHS Pathways, Health and Social Care Information Centre</i>
12.00 – 12.20	Presentation: Home Treatment Accreditation Scheme – <i>Sophie Hodge, Programme Manager, and Nicky Buley, Project Worker, Royal College of Psychiatrists' Centre for Quality Improvement</i>
12.20 – 13.00	Group Work: Working collaboratively to manage emergencies in a crisis
13.00 – 13.45	Lunch

Agenda after lunch

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Time	Item
13.00 – 13.45	Lunch
13.45 – 14.05	Presentation: CORE Study (CRT Optimisation and RElapse prevention)
14.05 – 14.20	Presentation: Progress on the Mental Health Crisis Care Concordat in the South West - Jim Symington, Symington-Tinto Health and Social Care Consultancy
14.20 – 15.20	Presentations: CCGs progress on concordat action plans
15.20 – 15.45	Group Work: Delivering change – the action plans are green, but how do we assure the change continues?
15.45 – 16.00	Questions and listening to you: Themes for future Crisis Collaborative Events
16.00	Close

Some feedback

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- **You want to hear more about how agreed concordat action plans can translate into real actions that deliver real value for people, and discuss whether we are on the right tracks to improve and develop the crisis pathway.**
- **There are several topic areas that you want to hear more about and/or discuss, but in particular:**
 - Use of crisis houses
 - Home treatment
 - Managing crisis beds
 - Data sharing
 - Effective update on the South West regions progress with the concordat
 - Mapping the Mental Health and Emergency Care Pathway
- **You want to discuss how to work together more effectively and to build relationships with colleagues from other regions.**