

South West Strategic Clinical Network

(Mental Health, Dementia and Neurological
Conditions)

Crisis Collaboration Event

Taunton Racecourse
Wednesday 4th February 2015
09.30am to 4.30 pm

Purpose

- For stakeholders to share topical learning and best practice; to discuss improvement opportunities in crisis response; and to influence the direction and work of the SCN so that it creates as much value as possible for people and organisations in the South West.

Objectives

- To have reviewed where the SCN is; what it is planning to do and how activities are linked; and where it is going.
 - To have provided feedback to the SCN on how to increase the value it will create in the future.
- To have discussed – and provided feedback – on specific current SCN work:
 - Activity mapping across the South West.
 - A VSM for MH needs in the urgent care pathway as part of improvement planning.
- To have discussed how to make practical progress with the Crisis Concordat.
- To have reviewed the latest evidence – and its possible implications for commissioners and providers – in the following areas:
 - Use of crisis houses.
 - Street triage.
 - Zero suicide.

Outcome

- An engaged stakeholder community that has understood and influenced SCN plans; has discovered some good practice that can be taken back to organisations; and has contributed to turning Crisis Concordat principles into practical action plans.

Agenda before lunch (9.30 am to 12.45 pm)

➤ 9.00 Registration and refreshments available

- 09.30 Welcome – Justine Faulkner
- 09.40 Introduction and scene-setting
- 09.50 Presentation – Street triage *
- 10.10 Presentation – Crisis houses *
- 10.30 Newsnight interview – the Crisis Concordat

➤ 11.00 Refreshments

- 11.30 Group work 1 – Action planning for the Crisis Concordat
- 12.10 Presentation – Activity mapping *
- 12.30 Vignette – National research study *

➤ 12.45 Lunch



Agenda after lunch (12.45 pm to 4.30 pm)



➤ 12.45 Lunch

- 13.30 Presentation – Zero suicide *
- 13.50 Presentation – This is the SCN and how we think all the things in today's event fit together for us
- 14.10 Presentation – MH needs in the urgent care pathway *
- 14.30 Vignette - Liaison and diversion *

➤ 14.45 Refreshments

- 15.15 Presentation – These are our forward plans and where we currently intend to take the SCN
- 15.30 Group Work 2 – how we want to influence the SCN
- 16.00 Questions
- 16.30 Close