



Wiltshire

Clinical Commissioning Group

Wiltshire Crisis Care Concordat

'The right healthcare, for you, with you, near you'

Wiltshire Crisis Care Concordat Development

- Initially began as Wiltshire & Swindon CCC
- Membership of statutory agencies
- Public Health link: harm and suicide reduction

Successes & Areas of Focus

- Action plan
- Section 136 review
- Process Mapping
- Street Triage
- Crisis support enhanced: Care Home Liaison Expansion, Learning Disabilities Wiltshire Intensive Support Service
- Mental Health Multiagency crisis meetings: my crisis plan
- Acute Mental Health Liaison Review
- Personality Disorders pathway steering group

Challenges

- Two of the three Acute Hospitals supporting Wiltshire are outside of the county
- Mental Health Crisis taking place in person's own home

Areas for Future Development

- Membership: under review
- Service user and carer involvement required
- Action plan: under review